



SatellitePhone
.com

SatellitePhone.com Inc.

Prepaid Custom Activation



IRIDIUM

FAX TO:

(925) 666-3644

MAIL ORIGINALS TO:

SatellitePhone.com Inc.
231 Market Place Suite 415
San Ramon, CA 94583
(888) 329-0299

SatellitePhone.com Use Only

Date:
Time:
Rep:
Satellite Phone Number:
Serial Number:

1. CREDIT INFORMATION

BUSINESS ACCOUNT

Company Name _____ **Federal Tax ID** _____
Contact Person _____ **Title** _____

INDIVIDUAL ACCOUNT

Name _____ **Social Security Number** _____
Date of Birth _____ **Driver's License Number** _____

2. BILLING INFORMATION

Physical Address _____
City _____ **State** _____ **Postal Code** _____

Billing Address _____
City _____ **State** _____ **Postal Code** _____

Primary Phone Number _____ **Secondary Phone Number** _____
Fax Number _____ **E-mail** _____

Statement Delivery Preference:

- Electronic (No Charge): Email Address _____
- U.S. Mail (\$4.95 Monthly Statement Charge)

3. PAYMENT INFORMATION

Credit Card Number _____ **Exp Date** _____

I hereby acknowledge that I am the authorized cardholder and authorize SatellitePhone.com Inc. to bill the credit card automatically for all service charges, airtime charges, roaming charges, fees and taxes. I understand that if my credit card is declined, my account will be assessed a \$25.00 service fee per month to cover collection costs.

Signature _____ **Date** _____

4. Iridium Plan Selection

	Plan Name	Amount
	Prepaid Custom Monthly (12-Month Minimum)	\$44.99 / Month
	Prepaid Custom Annual (Auto-Renews)	\$449.99 / Year
	U.S. Plus (Select for Prepaid Custom Monthly Plan) \$9.99 / Month	
	U.S. Plus (Select for Prepaid Customer Annual Plan) \$100.00 / Year	
	Standard Protection Plan (Select for Prepaid Custom Monthly Plan) \$9.99 / Month	
	Standard Protection Plan (Select for Prepaid Customer Annual Plan) \$100.00 / Year	

SatellitePhone.com Inc. reserves the right to change service fees, plan details, airtime, and roaming rates at anytime. I acknowledge that I have read and understand all the terms and conditions included in all pages of this Agreement and I agree to be bound thereby, or if I am signing in a representative capacity, I agree that the entity for which I am signing will be bound thereby. If signing on behalf of an entity, I represent that I am a duly authorized representative of that entity (named above at "Customer Billing Information") and I have submitted this application in my official capacity as indicated at "Title." If I am representing a corporation, I acknowledge that the execution of this document has been authorized by all necessary corporate actions. I authorize SatellitePhone.com Inc. or its representatives to access and review the information and references identified in this application, and all other relevant information and materials for the purpose of identifying the financial status and creditworthiness of the applicant.

The date this contract is signed or submitted (whichever occurs first) serves as the contract renewal date. Service will automatically renew at the then current pricing and must be canceled in writing to prevent future service charges. THE PREPAID CUSTOM MONTHLY SERVICE PLAN WILL CONTINUE TO BE BILLED ON A MONTH TO MONTH BASIS AFTER THE 12 MONTH MINIMUM TERM UNTIL THE SERVICE HAS BEEN CANCELED IN WRITING. THE PREPAID CUSTOM ANNUAL SERVICE PLAN WILL AUTOMATICALLY RENEW FOR A NEW 12 MONTH TERM IF NOT CANCELED IN WRITING PRIOR TO THE RENEWAL (CONTRACT) DATE. ONCE THE SERVICE TERM HAS RENEWED, PARTIAL CREDITS, REFUNDS, OR CANCELLATIONS WILL NOT BE PROVIDED. Notice of termination must be made in writing to the SatellitePhone.com Inc. Customer Service Department at 231 Market Place Suite 415 San Ramon, CA 94583, via fax to (888) 445-2066 / (925) 666-3644 or via e-mail to admin@satellitephone.com, no less than thirty (30) days prior to the expiration or renewal of any term of this Agreement. Termination requests made by telephone are not accepted. Upon cancellation or termination (whether requested or for non-payment) of the account, all prepaid and accrued airtime will be forfeited without reimbursement, refund or credit. This Service Agreement cannot be assigned without the written consent of SatellitePhone.com Inc. SatellitePhone.com Inc. reserves the right to terminate this Contract at any time during the contract period. The terms of this service agreement will supervene upon any terms contained within a purchase order or any other document and I hereby agree to be bound by the terms of this contract in the event of any conflicts between this agreement and any other agreement either written or oral.

Monthly recurring charges are billed monthly in advance. Customer agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. SatellitePhone.com Inc. will automatically bill the credit card on file on a monthly basis. If the credit card is declined, a \$25.00 service fee will be assessed on the account, and re-assessed monthly until the account is current. Customer understands that they are responsible for all air time charges, including but not limited to direct airtime, long distance and roaming charges (if applicable), and charges for any Customer-elected, value-added services (when available). Payment must be made in U.S. Dollars. Customer requests for direct billing are available at the discretion of SatellitePhone.com Inc. and are subject to credit approval and may be subject to required deposits and/or direct payment by credit card or a guarantee authorized against a valid accepted credit card.

In addition to the declined credit card service charge, a late charge of 2.0% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay SatellitePhone.com Inc. all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by SatellitePhone.com Inc. in exercising any of its rights under the Agreement. Should Customer's service be suspended for non-payment SatellitePhone.com Inc. will charge a decommissioning fee of \$50.00 per mobile terminal for re-activation of the suspended terminal. If a terminal is suspended for non-payment, the customer will continue to incur monthly service charges until the account is paid or the service terminated.

Unless provided otherwise, SatellitePhone.com Inc. is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer is responsible for all charges as agreed upon in this Agreement. Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. SatellitePhone.com Inc. does not guarantee the legality of using satellite services.

SATELLITE SERVICES MAY BE INTERRUPTED, DELAYED OR OTHERWISE LIMITED AND MAY NOT BE AVAILABLE EVERYWHERE IN THE WORLD. SATELLITEPHONE.COM INC. MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. SATELLITEPHONE.COM INC. SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. ACTIVATION FEES, SERVICE FEES, AND AIRTIME FEES ARE NOT REFUNDABLE AND CREDITS ARE NOT PROVIDED FOR DISATISFACTION WITH SERVICE OR AN INABILITY TO USE THE SERVICE REGARDLESS OF CAUSE, NEGLIGENCE, OR OMISSIONS BY SATELLITEPHONE.COM INC. OR ITS AFFILIATES. CUSTOMER AGREES THAT ANY LEGAL PROCEEDING COMMENCED BY ONE PARTY AGAINST THE OTHER, SHALL BE BROUGHT IN ANY STATE OR FEDERAL COURT HAVING PROPER JURISDICTION WITHIN THE STATE OF CALIFORNIA. BOTH PARTIES SUBMIT TO SUCH JURISDICTION AND WAIVE ANY OBJECTION TO VENUE AND/OR CLAIM OF INCONVENIENT FORUM.

Signature _____ Date _____